



IOVITE UNIVERSAL ADDMAKERS

lovite Universal Addmakers is a Web Designing and Business Process Outsourcing company, specializing in Integrated BPO and Design solutions. By integrating highly trained people with state-of-the-art technology and proven business methodologies, IOVITE UNIVERSAL ADDMAKERS collaborates with clients to help them excel in their industry and maximize their customer lifetime value.

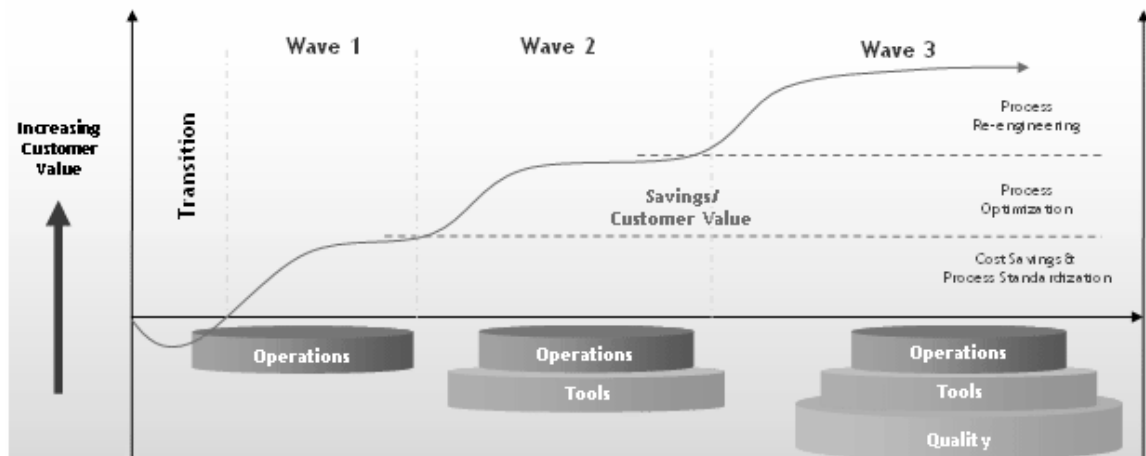
lovite Universal Addmakers is uniquely positioned to service customer requirements by leveraging its tenets of quality and innovation, the best people talent, self sustaining process framework and domain knowledge. We offer customized service and cost effective services of the highest quality for our customers.

lovite Universal Addmakers has been a critical partner to all its customers in achieving their business goals. We services customers in various industries including Banking. We also has deep expertise in delivering process specific solutions.

OUR VALUE PROPOSITION

We provides its customers with services required to keep the business operating as efficiently and as cost effectively as possible, so all that the customers need to concentrate on, is their core business.

Increasing Customer Value





Process	Process + Tools	Process + Tools + Quality
Initial Process/application with Ramp up if successful	Evaluate technology , Automation & Consolidation options	RISK/QMS analysis parameters
Maintain Quality	Continues monitoring of Control	Maximize Savings through better turn around and reduce defect rates.
Initial cost Saving		
Focus on Controllership when processes are transitioned.		
Standardization	Simplification	Optimization

DETERMINATION OF IOVITE UNIVERSAL ADDMAKERS

The determination of Iovite Universal Addmakers is the core of Iovite Universal Addmakers, the determination is rooted in current reality, but it also represents what Iovite Universal Addmakers aspires to be – thus making it future active.

The determinations are an indivisible synthesis of all three statements.

It means manifesting intensity to win, acting with sensitivity and being unyielding on integrity all the time.

Passion

- Creative, Team

Compassion

- Respect Esteem for the individual

Honor

- Timely delivery

QUALITY

The maturity of our quality processes takes offshore engagements to another level, ensuring that our customers benefit from

- **30-40% lower Total Cost of Ownership**
- **20-30% higher productivity**
- **On-time deliveries (93% projects completed on time)**
- **Lower field defect rates (67% lower than industry average)**



The Focus	The Champions
Quality: The #1 objective for all employees	100+ trained in Quality methodologies
33% business parameters for the CEO relate to quality	BE, B.Tech, AMIE, B.Sc Associates
	Sun Certified Network associates

OUR SERVICES

- **BPO Services**
- **Web Designing**
- **Ad Creation**

THE FORCE BEHIND IOVITE UNIVERSAL ADDMAKERS'S DISTINCTIVE INNOVATIVE EDGE IN THE IT MARKET

Deep Domain Expertise

- 6+ domain consultants
- 9+ technology consultants – e-business, package applications

Customer Proximity

- 15+ consultants spread across North America, Saudi Arabia
- 25+ itinerant employees

Continuous Training

- Regular trainings with 3 full time instructors
- Weekend trainings from the SME's [Subject Matter Experts]

Knowledge Base

- Business skill transformation (domain knowledge, functional expertise and consulting)
- Culture transformation (Language learning, cross-cultural sensitiveness)
- Technology transformation (20+ technologies covered)
- Behavioral skill transformation (Communication inter-personal and relationship management skills)



SECURITY

Iovite Universal Addmakers follows global best practices when it comes to security processes and practices within the organization. We concentrate on the international standard for information and physical security controls. Data protection is one of the key challenges, which Iovite Universal Addmakers has been able to address in a variety of different ways, suiting specific customer requirements. A robust, flexible and scalable internal IT infrastructure with risk assessment based security controls embedded at the design stage makes the offshore development center experience manageable and secure.

BUSINESS CONTINUITY PLANNING / DISASTER RECOVERY PLANNING

Risks related to natural / manmade contingencies are evaluated on a periodic basis at Iovite Universal Addmakers and suitable plans are drawn up for implementation at appropriate points of time. Iovite Universal Addmakers has well defined business continuity and disaster recovery plans for its software and services business operations. Suitable measures at the infrastructure, people, and process and technology levels are designed and implemented in the infrastructure to facilitate speedy recovery in case of any emergencies. Regular evacuation type drills are also carried out for TESTING the plans.

OPERATIONS

Operating at four different locations

India	-	Erode
America	-	New Jersey
Mail	-	sales@iuniveadds.com
		www.iuniveadds.com

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